



North

Yorkshire County Council

Carers Forum – 6th March 2014
National Carers Survey
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Introduction

- The Survey mechanics
- Where we are doing well against national figures
- Where we need to do better against national figures
- What else does the Survey tell us?
- The future

The Survey mechanics

- 22 questions
- Undertaken in 2012 on behalf of Department of Health
- Sent to over 1,000 carers in North Yorkshire
- Enables comparison locally and nationally

Where we are doing well

- Examples of where we are doing well include:-
 - High response rate (North Yorkshire 68.9%. National 45.6%)
 - The percentage of carers either extremely or very satisfied with support or services that they or the person they care for has received from social services (40.8% v 36.1%)
 - The percentage of carers who have utilised information and advice (62.4% v 55.6%)

Where we need to do better

- The percentage of carers who say they either don't do enough of the things they value or enjoy or don't do anything they value or enjoy (80.1% v 76.2%)
- The percentage of carers who say they either don't have enough control or have no control over their life (73.2% v 71%)

What else does the Survey tell us?

- Confirms much of what we know already:-
 - Social isolation/loneliness
 - The ageing profile of carers
 - The difficulties carers face
 - Likely increased demand on services

The future!

- The Care Bill – major impact
- The Survey is undertaken again this year
– current Survey will be a useful benchmark

THANK YOU

Any questions?