

## North Yorkshire Safeguarding Adults Board - Strategic outcomes – 2015 to 2018

Our vision for the Board is to **provide leadership, challenge and direction to ensure that the partner agencies improve outcomes for adults at risk of harm or abuse**. We will promote values of openness, trust, respect and learning.

There are four main outcomes, things we want to be different from now, that make up the strategy to achieve delivery of our vision. These are based on the six safeguarding principles (Care Act 2014).

Strategic Outcomes	What this means to the people who live in North Yorkshire
<b>Awareness and Empowerment</b> – people feeling safe and in control, being more able to share concerns and manage risk of harm either to themselves or others	“I am asked what I want as the outcomes from the safeguarding process and these directly inform what happens”
<b>Prevention</b> – working on the basis that it is better to take action before harm happens	“I receive clear and simple information about what abuse is, how to recognise the signs and what I can do to seek help”
<b>Protection and proportionality</b> – support and help for those adults who are vulnerable and most at risk of harm. Responding in line with the risks and the minimum necessary to protect from harm or manage risks	<p>“I get help and support to report abuse. I get help to take part in the safeguarding process to the extent to which I want and to which I am able”</p> <p>“I am sure that the professionals will work for my best interests, as I see them and will only get involved as much as needed”</p>
<b>Partnership and accountability</b> – working for local solutions in response to local needs and expectations. Focusing on outcomes for people and communities and being open about their delivery	<p>“I know that staff treat any personal and sensitive information in confidence, only sharing what is helpful and necessary. I am confident that professionals will work together to get the best result for me”</p> <p>“I understand the role of everyone involved in my life”</p>

For each of these four strategic outcomes, we have identified our priority actions for the next three years. For each of these we will set out the difference it will make, what good will look like and how we will know and be assured when it is better. The Quality and Performance sub group will play a large part in developing the measures that we will use to support this work. We will develop our annual delivery plan from the strategy.

### **AWARENESS AND EMPOWERMENT**

Local people, staff, volunteers and people with care and support needs

- know what abuse is and how to protect themselves
- know how to raise safeguarding concerns
- are confident that they will get an appropriate response that takes account of their wishes
- influence the Board's priorities and can see a difference

### **PROTECTION AND PROPORTIONALITY**

People with care and support needs or their representative are involved in deciding the right level of protection for them.

The Mental Capacity Act (MCA) and Deprivation of Liberty Safeguards are implemented in such a way that people are safeguarded from abuse and neglect.

Any intervention is proportionate to a person's situation and their ability to make appropriate decisions to keep themselves safe.

Concerns about risks of abuse posed by staff, volunteers and students are co-ordinated by Designated Adult Safeguarding Managers (DASMs) and inform the work of the Board.

Making Safeguarding Personal, the MCA and safeguarding policy and procedures are high priorities for training staff and volunteers. Staff are confident of their roles and responsibilities.

### **PREVENTION**

Care and support is safe personalised and of high quality, where people are treated with dignity and respect so that the likelihood of abuse occurring is minimised.

As a partnership we make communities safe and take actions to reduce risk and prevent further abuse occurring.

Carers understand safeguarding, how to get help and information, and are supported to enable them to continue caring and minimise the likelihood of causing intentional or unintentional harm or neglect to the person they support.

### **PARTNERSHIP EFFECTIVENESS AND ACCOUNTABILITY**

People of North Yorkshire have told us that they see GPs as a first point of call, so we will strengthen their contribution to safeguarding adults.

Information is shared appropriately across agencies and is effectively acted upon.

The Board will have a shared approach to challenges such as domestic abuse, self-neglect, modern slavery, exploitation, hate crime, mate crime and radicalisation.

We will put in place a systematic approach to learning from experiences in North Yorkshire and in other areas, and ensure this learning is embedded in practice.

We will strengthen the contribution of District Councils, in particular in developing a shared safeguarding response to self-neglect.

Continue to improve the Board's understanding of how safe North Yorkshire is for people with care and support needs, and if safeguarding reflects people's views and needs. The Board will show how well it is doing by benchmarking itself against national improvement tools.