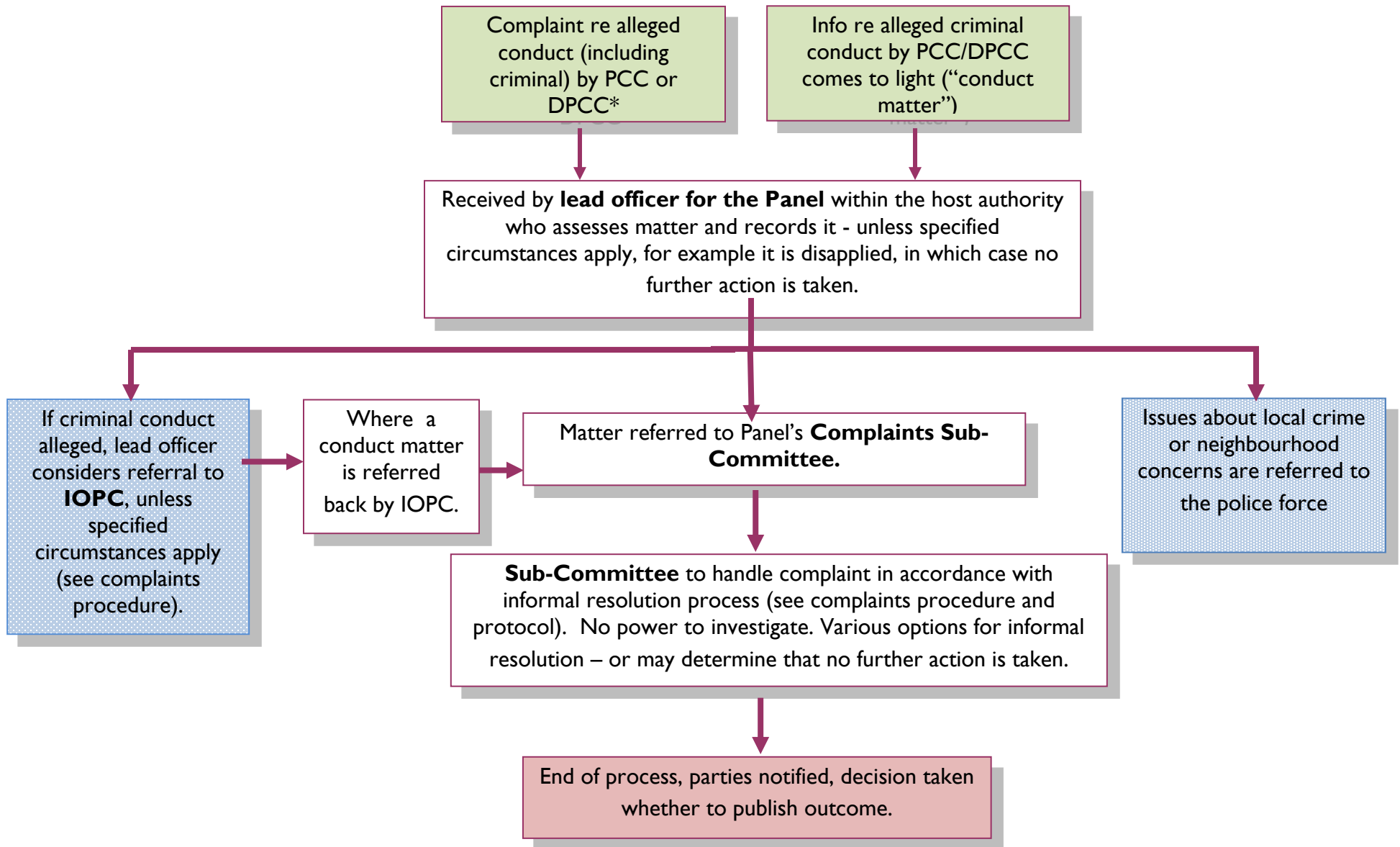


NY POLICE AND CRIME PANEL COMPLAINTS HANDLING FLOWCHART



**PCC and DPCC refers to Police and Crime Commissioner and Deputy Police and Crime Commissioner respectively*